

## General COVID-19 Reservation and Building Policies

- Avoid travelling if you feel sick or have any of these symptoms below:
- Self-check in is encouraged. Registration paperwork to be signed prior to arrival and a credit card for the full payment and security must be provided. In person check in window is from 3pm – 5pm Monday – Sunday.
- You must adhere to [existing public health orders](#) regarding travel or occupancy.
- Members from different households travelling together are encouraged to social distance by taking additional rooms or a larger unit to allow for 2 meters between sleeping areas.
- Each guest will need to be registered along with any visitors that come into the reserved space during your stay for Contract Tracing.
- You will be asked to fill out a COVID-19 self-assessment form as part of your registration paper sent out the day before your arrival.
- Troubleshooting will be done first and foremost over the phone. Staff are only to enter your unit if necessary, during your stay. Prior to any team member entering your room, you will be asked to provide a COVID-19 self-assessment and statement. Any items to be delivered will be left outside your unit door.
- Masks are required in all common areas: *Front Desk, Hallways, Elevator etc.*
- Physical Distancing is in effect – Please adhere to signage and keep your distance from others, at least 2 meters apart.
- All staff and guests are encouraged to wash/sanitize hands prior to entering a new space. Sanitization Stations are located at the Front Desk and outside

### Symptoms of COVID-19 include:

Fever  
Cough  
Shortness of breath  
Difficulty breathing  
Sore throat



the elevator landings at the Borgata Lodge

- Any areas where physical distancing (like Front Desk) is not possible, plexiglass barriers have been installed.
  - Only 2 people or 1 household allowed in the Elevator at a time. Please sanitize prior to entry.
  - Ensure you are following the instructions of posted signage.
  - For Pinnacle Pointe Guests, pool hours have been reduced to 11am – 7pm, and occupancy is restricted. Please come back later if max occupancy posted has been reached.
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